



WIASS

Wolverhampton Information,
Advice and Support Service

"For special educational needs and disability"



We are a statutory and confidential service offering impartial information, advice and support on matters relating to a child or young person's special educational needs or disability from birth to 25 years.

We work with parents, carers, children and young people.

wolvesiass.org | 01902 556945

ias.service@wolverhampton.gov.uk

   @WolvesIASS | #WolvesIASS

WIASS can help you to:

- Understand more about support available for children and young people
- Develop good relationships with professionals
- Prepare well for meetings
- Express yours and/or your child's views
- Understand processes and paperwork

We offer information, advice and support about:

- Education, health and social care matters and relevant law
- Support available in schools, early years & post 16 settings
- Funding arrangements and personal budgets
- How needs are identified and met
- Disagreements and moving forward
- Exclusion from school

Based on your circumstances our skilled and supportive team can offer individual support which may include:

- Support at and preparing for meetings
- Help to understand and complete paperwork
- Help to participate in discussions and decision making
- Liaising with other services and organisations
- Looking at positive outcomes

Our friendly and flexible service also offers:

- Information resources, including booklets and factsheets
- A regular E- Bulletin
- Information events and learning opportunities for parents, carers, young people and professionals
- Opportunities to meet others in a similar situation
- Help and support to navigate Wolverhampton's Local Offer
- A listening ear

"My son and I have been receiving support from WIASS. It has definitely improved my relationship with school and built my son's confidence. I'm ever so grateful for such a good service."

"We could not have achieved everything for our granddaughter without your help understanding and advice."

"Our son is doing well in school now and finally getting the help needed, he has grown in confidence."

"I'm only at the beginning of my journey with IASS but the contact I've had already has helped."

"Fantastic service got back to me right away no delay. Was very supportive...gave me facts about my situation and advice on what to do and the different outcomes."

"I wouldn't hesitate to contact you again and recommend your team."





WIAS

Wolverhampton Information,
Advice and Support Service

'for special educational needs and disability'

How to contact us:

Wolverhampton Information, Advice and Support Service

The Gem Centre, Neachells Lane,
Wednesfield, Wolverhampton WV11 3PG

Telephone: **01902 556945**

to leave a message and request a call back

Email: **ias.service@wolverhampton.gov.uk**

Complete the contact form on our website

www.wolvesiass.org

   **@WolvesIASS | #WolvesIASS**