

Annual Statement from IASS Advisory Group

Wolverhampton IASS continued to live up to their strong reputation throughout 2025/26 by delivering a valued and outstanding service to young people and families across the city. Leadership of the service is exceptional and Wolverhampton IAAS Advisory Group would like to congratulate the IASS team for their invaluable work.

Collectively, members feel very involved and able to share their views and contribute meaningfully to discussions around developments in the service. Members also commented on the quality and value of information sent in advance and following meetings, which has meant when they are unable to attend, they are aware of any developments and still able to share thoughts outside of the meetings as and when needed. These contributions are well received and considered and are reflected in written actions from the meetings and tangible actions through service delivery.

Member quotes:

“The service continues to achieve positive outcomes for families, showing real commitment to inclusivity for all SEND children and their families across appropriate school provision. It remains a space where families can seek impartial advice and support.”

“Elaine and team are always prompt in any queries and feedback we have and our monthly meetings are a welcome addition in talking things through.”

“I feel that being part of the board allows me to hear the feedback from the people that use the service and this can be used to identify service priorities moving forward. It also allows us to identify where there might be opportunities to develop joint working for example training.”

“I am always impressed by the service that is offered to our families and to us as services. The feedback shows that families feel well supported and their reach is strong. I am particularly pleased that IASS have been able to support our current pilot offer for parents who have made a parental request for an EHCNA for their child. Our aim is to ensure that children get the right support at the right time and that parents are signposted to other appropriate support offers and pathways when an EHCNA might not be an appropriate next step. IASS have been responsive to our request for their involvement and have worked with the working group to ensure they have capacity to respond quickly to requests for support from parents for the new process.”